Gold Partner

ORACLE®

Strategic Partner to your business

ACCESS INFOTECH (P) LTD.
(An ISO 9001:2008 certified organization)

ORACLE / MS-SQL / MYSQL Affordable Database Administrator Services

- Remote / On Site DBA Services
- Flexible Scheduling, Fixed Cost
- Experienced Certified Database Professionals

About Access Infotech

- Access Infotech Pvt Ltd has evolved asadiversified IT Solution Providers over the period of last two decades.

- Founded in 1995, partnered with WIPRO for all IT Infrastructure & related services.

- Started DBA service in 2005 as Certified Partner of ORACLE & Certified Partner of Microsoft for entire range of products.

- Access has a customer-oriented approach with Reliable & flexible solutions.

Access DBA support services results in low cost and improved database infrastructure, protecting your organization's mission-critical data.

- Offering your business a wide range of database administration services.

- Reduced costs on the maintenance and support for database and systems environment.

- Proactive database maintenance by certified DBAs with constant database monitoring & alert notifications.

- Comprehensive monthly reviews & reports.

Methodology

Access will gather Information, provide this data to the specialists, execute the project and track the results.

Custom Model: Implementation Methodology will be designed according the needs of our clients and number of database that need to be managed.

Primary Model: Each customer is designed with a lead account manager and a support administrator so that access to system support is 24 hour a day. DBAs provide expert level assistance to the clients.

Onsite / Offshore Model: Each customer is designated with lead account ma nager along with a technical lead and support administrator. M ost of the te chnical services will be handled by our in-house experts in tha t specialty. Lead account manager will handle your weekly / monthly meeting to follow up on database changes, capacity planning perfor mance tuning etc.

DBA Support Services

- Daily Proactive monitoring.

- Production Support & troubleshooting.

- Upgrades /Installations /Migrations.

- Oracle apps 11i / R12 support.

- Support for Cloning / Patching.

- User & Security administration

DBA One time Solutions

- Database Setup & configuration.

- Oracle RAC setup

- Database Migration Platform/ hardware.

- Disaster Recovery Solutions & Configuration.

- Performance tuning & SQL analysis.

- Removing object defragmentation & Space management.

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Database Services

The Access Advantage

- Consistent database performance resulting from our quality services.

- Proactive & responsive solutions.

- Experienced and certified DBAs & applications experts with experience in Oracle technologies.

- Providing a single point of contact / team of experts.

- Effective knowledge transfer and training to your in-house DBA resource.

- Proven methodology and tools phased approach leveraging best practices.

- SLA-based services.

- High accessibility with flexible & global delivery model (onsite & offshore).

Database Architecture

- Organizing database requirements policies & standards.
- Install / Restore database.
- Middleware setups Environment & source code control.
- Map physical storage with databases.
- Errors alerts & testing procedures.

Database Monitoring

- Monitoring error log / events
- Log Database problem reporting & resolution
- Risk & impact analysis of maintenance & new releases
- User & developer account audits

Training & Documentation

- Documentationof databaseenvironment
- In-house technical consulting & training
- Logging Technical Action Reports

PRO-ACTIVE REMOTE DATABASE SUPPORT

- Monitoring multiple database / application servers / RAC database custom tool / Entrprise manger / grid management
- Forcast space requirements and monitoring database growth.
- Review Error / alerts logs and provide fixes.
- Performance monitoring and optimization
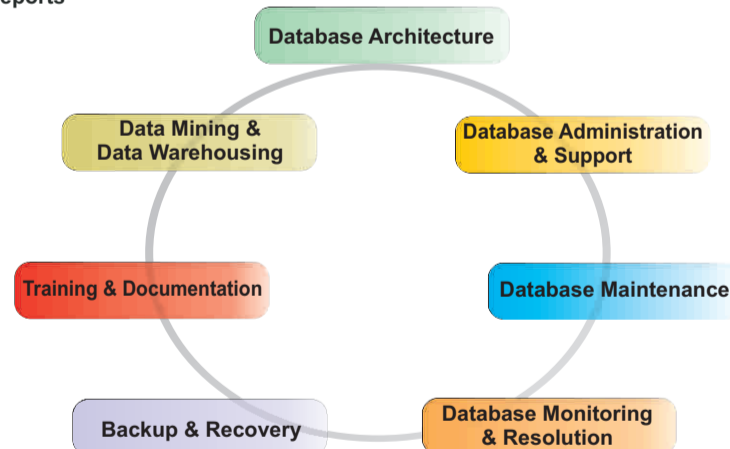- Database / middleware / oracle apps installations

Backup

- Define & Configure backup plans as per business needs.
- Schedule hot and cold backups
- Perform export backups and import with / without data pumps. Database restoration in case of failure.

Database Maintenance

- Adjustment & configuration management
- New user enrollment & system security maintenance
- Test conduct data base migrations
- Data base-management software administration
- Oracle license agreements
- Maintaining data integrity post- migration
- Troubleshooting & modifications of data base

Data Mining & Data Warehousing

- Database warehousing for data extraction, reporting & analysis
- Data mining for targeted analysis & business intelligence
- Archiving, retrieving, reporting & creating data interfaces

Database Architecture

Data Mining & Data Warehousing

Database Administration & Support

Training & Documentation

Database Maintenance

Backup & Recovery

Database Monitoring & Resolution